4-3 Journal: Tester

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In Agile software development, collaboration, innovation, and flexibility are essential. Paying attention to detail and clearly understanding project requirements are also crucial for developers. When developing initial test cases for SNHU Travel, it was helpful to be aware of the user, the purpose of the project, and the acceptance criteria. By identifying the user story "who" element through user stories, we uncovered the needs of SNHU Travel's consumer base. Understanding the reason behind each user story helped to establish task priorities. Lastly, establishing clear acceptance criteria provided specific requirements for my developers to meet to complete a user story (Cobb, 2015, p. 65). Effective user stories offer all the information needed to properly test, develop, and deploy a product. By understanding SNHU Travel's user stories, my developers were able to create test cases that covered everything necessary.

One crucial aspect currently missing from the user stories for SNHU Travel is mapping their epic stories. For example, SNHU Travel requested updates to enable users to edit their profile preferences. It would be helpful to dissect and map out the overall changes requested by SNHU Travel for this feature into individual user stories. This would enable the epic stories to be compartmentalized into manageable user stories that can be prioritized and released promptly and efficiently. (Cobb, 2015, p. 67).

Sending out questionnaires or facilitating a video conference with SNHU Travel are a few ways my developers could gather more information to create SNHU Travel's epic story. In addition, conducting an In-Depth Interview with SNHU Travel will aid my developers in grasping the objectives, goals, and problems with the epic story.

Lastly, the below email could be used to request additional details from SNHU Travel to aptly establish their epic stories:

To: Christy

Subject: User Story Clarification

Dear Christy,

Our development team is eager to improve your website's user experience and accessibility by implementing some exciting updates that will allow for easier management of user profiles. We value your input and kindly request your assistance in determining the project's complexity and prioritizing key features. Your feedback will help address all stakeholders' needs and provide a successful, well-rounded experience.

**Call to action:** We would greatly appreciate it if you could provide us with your thoughts and feedback on these modifications. You can do so by completing the below questionnaire or responding to this email.

***Questionnaire***

1. Kindly provide more specific details regarding the schematics associated with the requested feature.
2. Should users have the ability to edit all profile preference fields through both the web and mobile app

The development team appreciates your ongoing support and partnership and would like to extend their gratitude to you. We believe the significant enhancements to your website will greatly improve your end users' experience while making innovation, ease, and accessibility more streamlined.

Kind Regards,

Shenika

**References**

Charles G. Cobb. (2015). *The Project Manager's Guide to Mastering Agile: Principles and Practices for an Adaptive Approach*. Wiley.